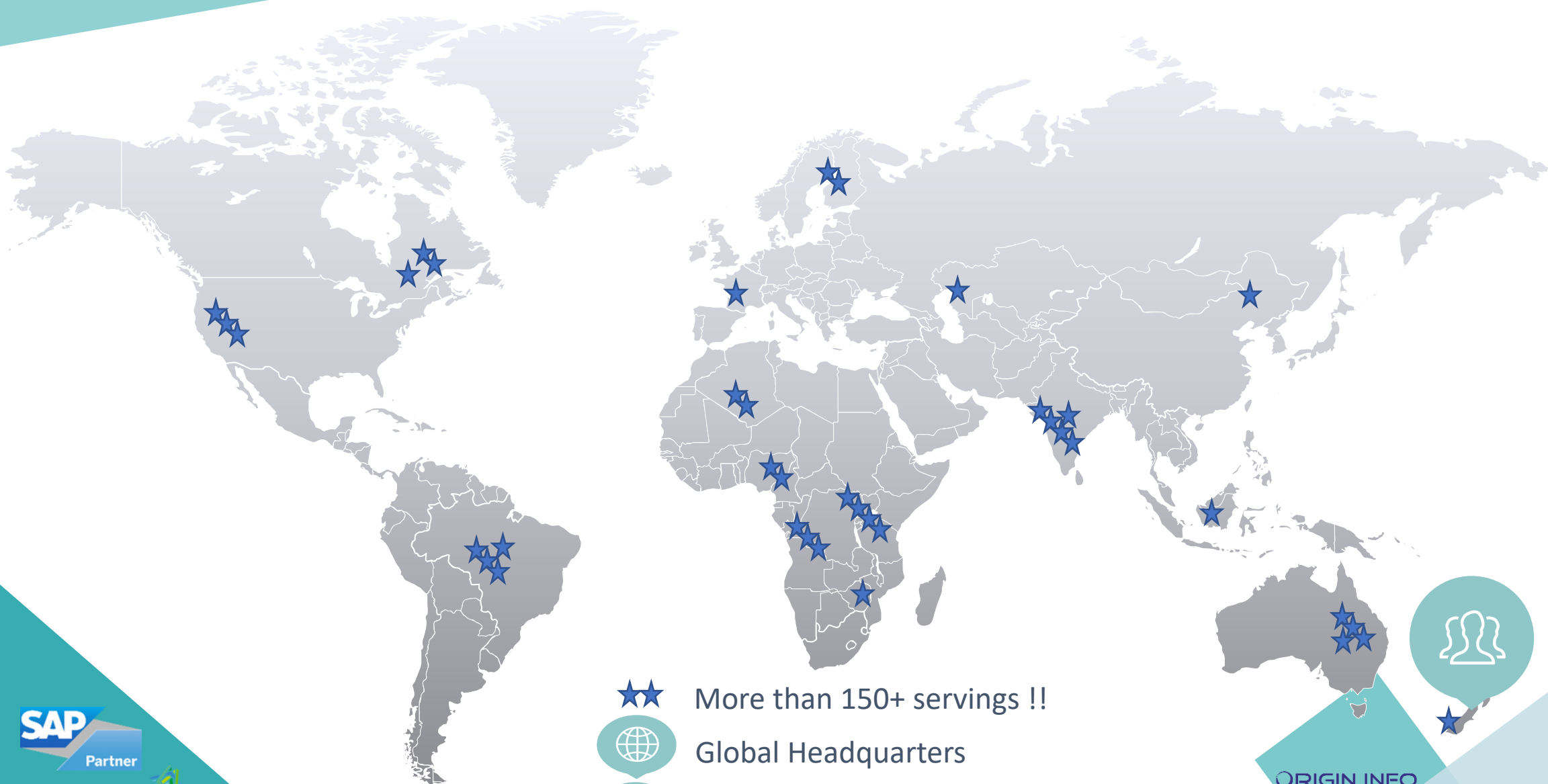




SYNOBIZ
SYNCHRONIZED BUSINESS

ORIGIN INFO
INNOVATING BUSINESS CULTURE

Connecting the dots of Digital Transformation !!



★★ More than 150+ servings !!

🌐 Global Headquarters

👤 Branch Offices



ORIGIN INFO
INNOVATING BUSINESS CULTURE



About Synobiz

2015

- Started operations with 2 people and won our first client.

Lines of Code
60,000+

2016

- Established **KENYA** office with SAP & Microsoft solutions.

Integration
47+

2017

- **INDIA** was at the center of growth with **100% ERP focus**

Customization
83+

2019

- Registered an office in **NEWZEALAND.**

Localization
11+

2021

- Elevated to own office with a team of **50+ professionals.**

Industry
16+

2023

- Achieved a total of **150+ clientele** worldwide.

End Users
1700+

Domain Expertise

SAP Business One

SAP S/4 HANA

SAP Business ByDesign

Microsoft Dynamics 365 Business Central

Microsoft Dynamics 365 Finance & Operations


Microsoft Dynamics 365 for Customer Engagement

Power BI

Microsoft PowerApps

Microsoft Azure



 **40+** End-to-End Implementations

 **65+** Support Customers


 **10+** countries supported

 **160+** Reports

 **28** Add-ons Developed

 **36+** Intellectual Professionals



 **17+** End-to-End Implementations

 **28+** Support Customers

 **6+** countries supported

 **77+** Reports

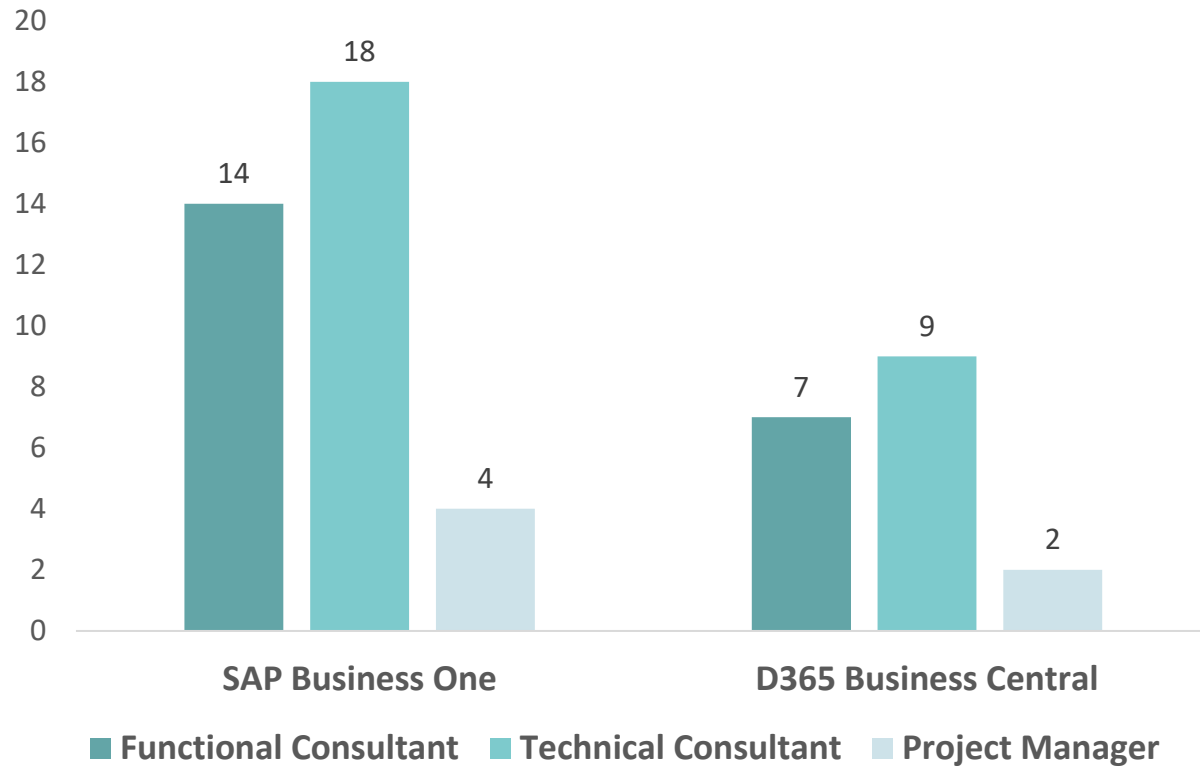
 **16** Add-ons Developed

 **15+** Intellectual Professionals

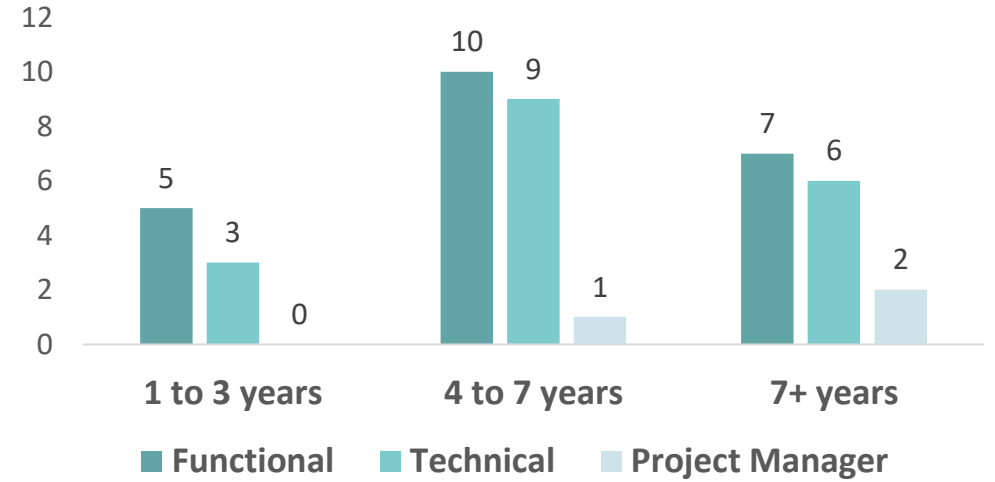


Wealth Matrix

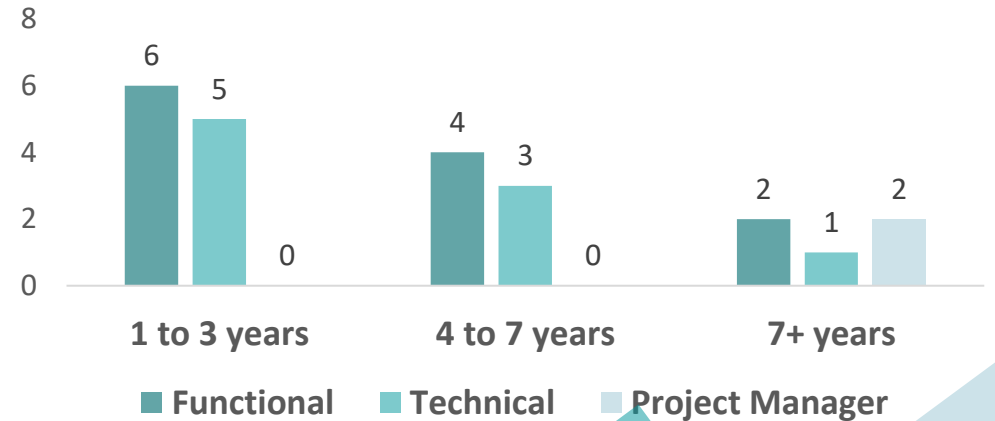
Overall Resource Strength

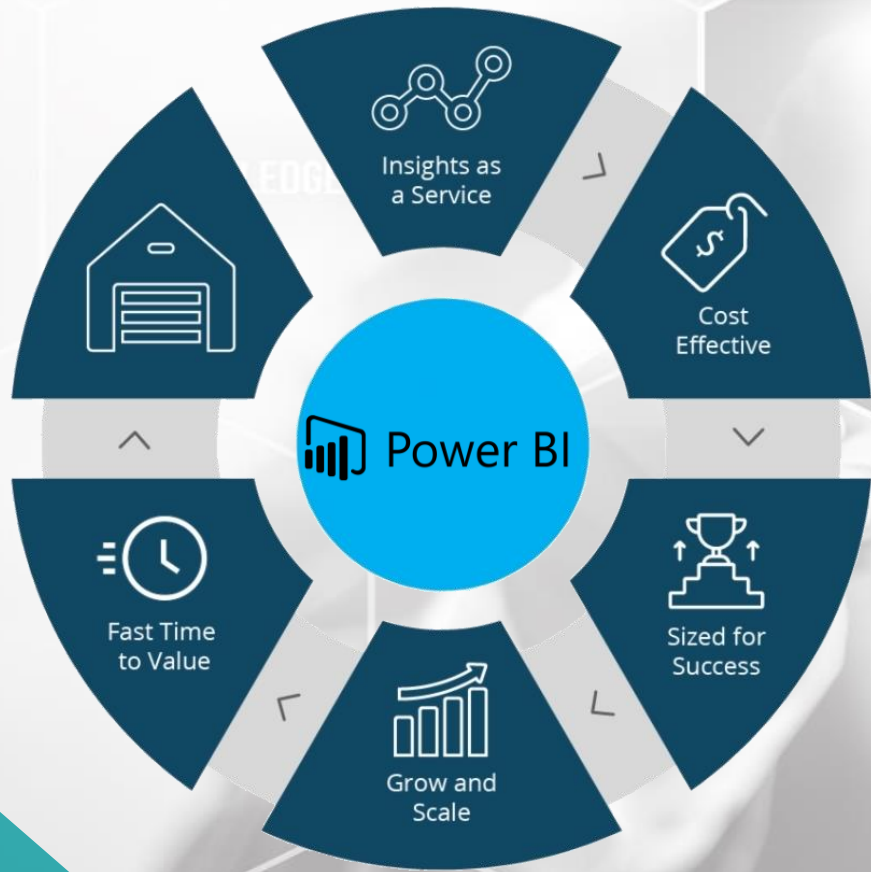


SAP Business One Team Strength

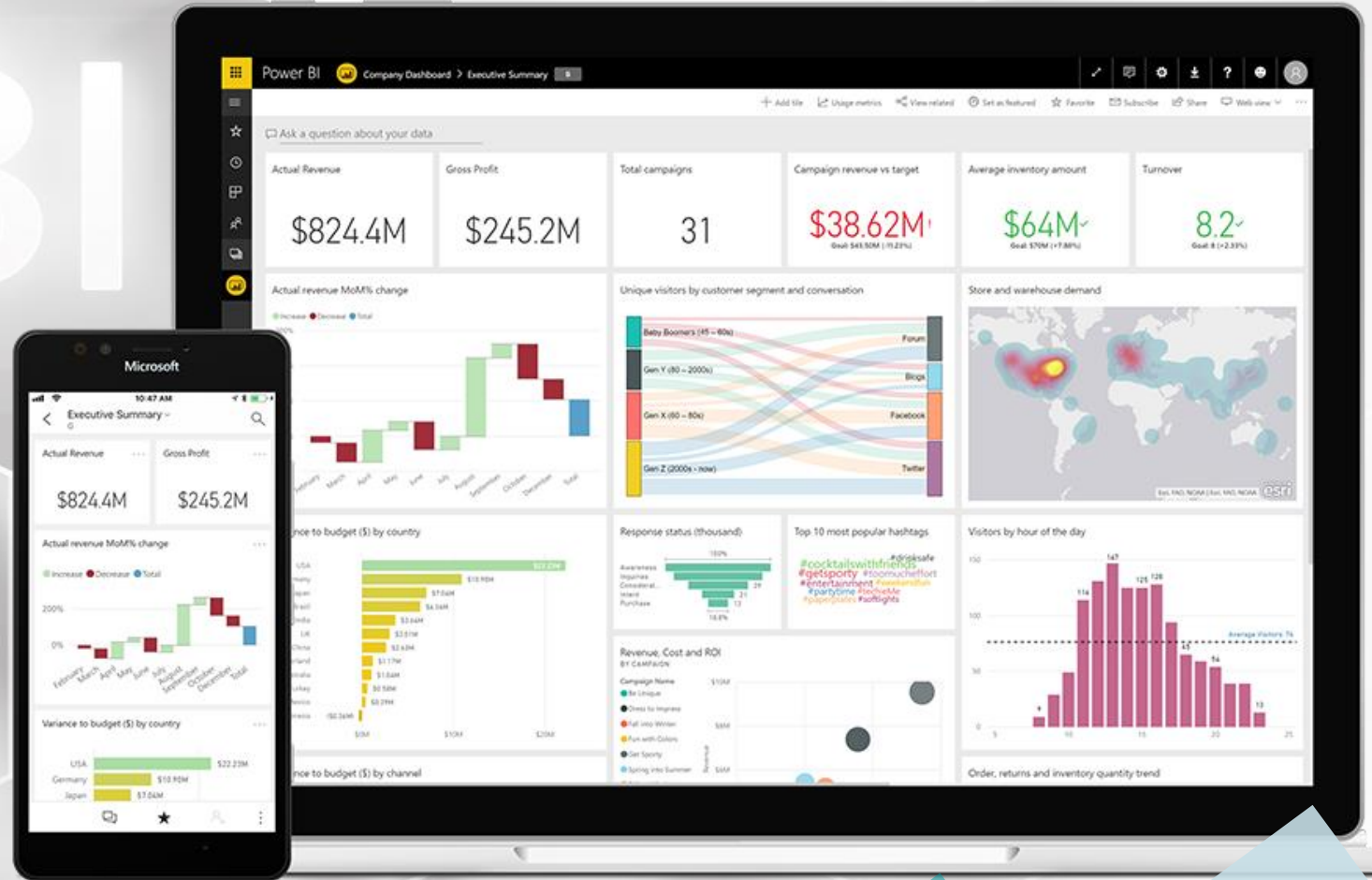


D365 Business Central Team Strength





BI



REPORTING

COLLABORATION PLATFORM

ORIGIN INFO
INNOVATING BUSINESS CULTURE



Industry Experience



Construction & Real Estate

Logistics & Transportation



Professional Services



Textiles & Apparel



Projects / EPC



Retail & Distribution

Rubber



Ceramics



Food & Beverages

Pharmaceuticals



Sheet & Metal Extrusion



Chemicals



General Manufacturing



Industrial Equipment & Machinery



Fabrication



Electronics / Electricals



Automotive

Pre-Packaged Solutions



Manufacturing
Engineering, Machine Mfg,
Wires & Cables, Automotive



Chemical
Dye Mfg, Pigments,
Reactive Chemicals, etc



Packaging
Polymer, Mono Cartons,
Corrugated Boxes, etc



Textile
Farm to Fabric, Textile
Trading, Garment Mfg, etc



Retail
Point of Sale, Distribution
Network, Sales, etc



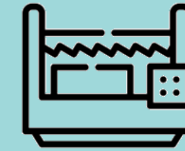
Pharmaceutical
Bulk Drug Mfg, API Mfg,
BMR, GMP, etc



Our Valued Add-ons



HRMS / Payroll



Metal Cutting



Pricelist Mgmt



Tax Automation



Quality Control



Export-Import



Digital Signature



C-BOM / ECN / CCN



Batch Management



Plant Maintenance



Mill Processing



Bar Code Processing



Fleet Management



Inter-company



Optical Automation



Whatsapp / Email

Leverage More from ERP

SAP Business One



Microsoft Dynamics 365 Business Central



Our Services

Consulting

Implementation

Roll Out

Audit Services

Upgrade Services

Integration Services

Support Services

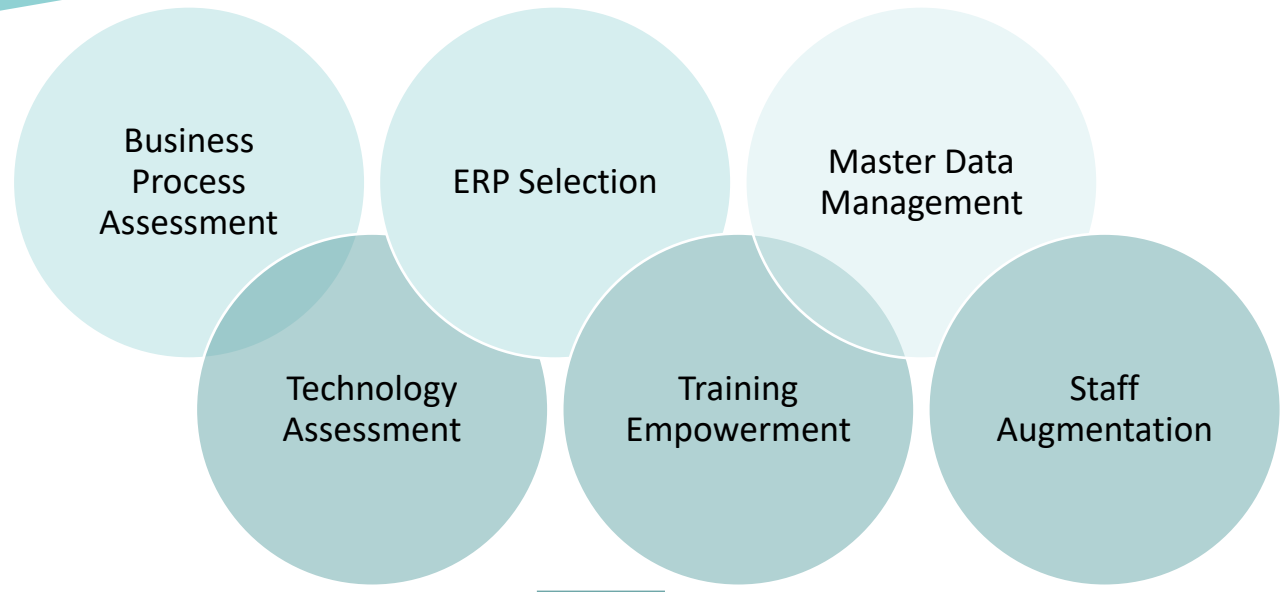
Artificial Intelligence

Process Automation

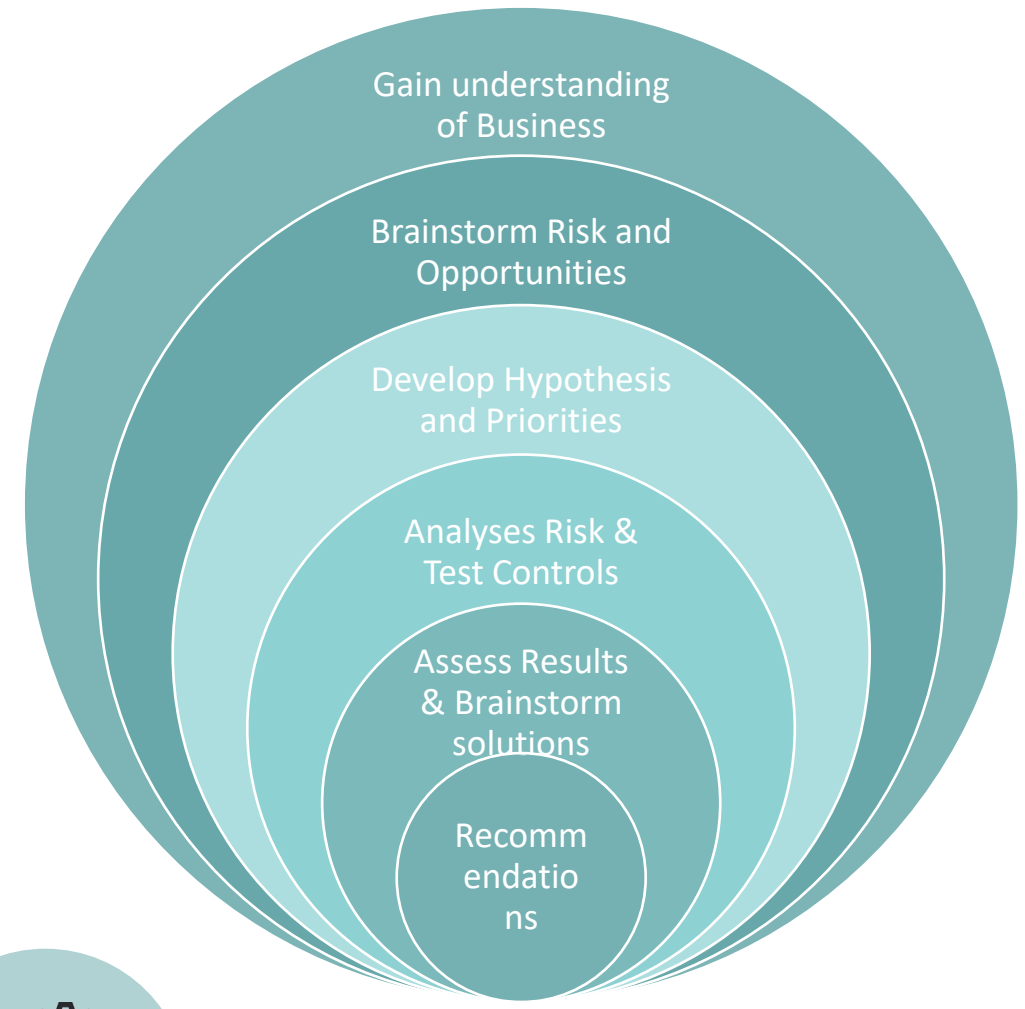
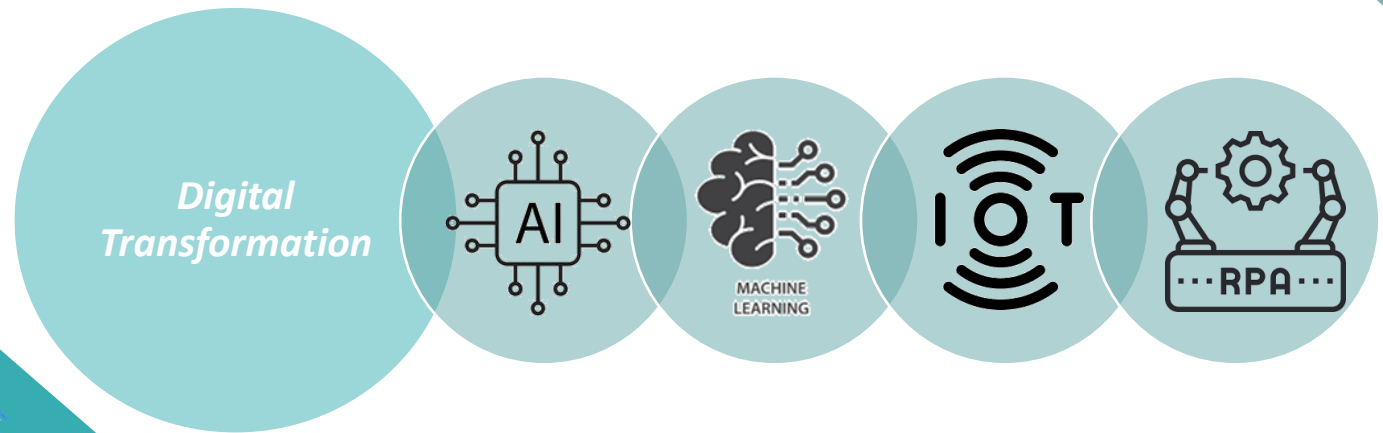
Machine Learning

IoT Services

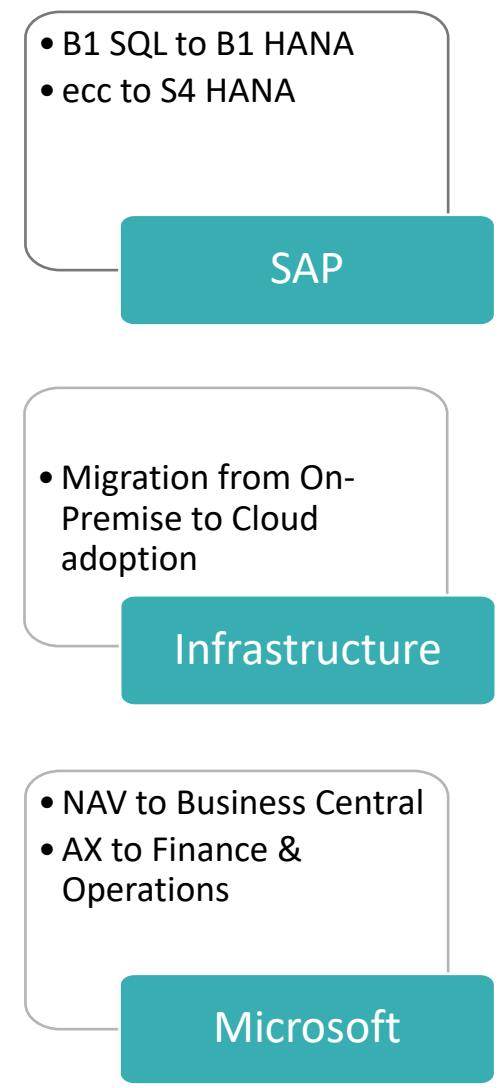
Business Intelligence



Strategic Consulting Services



ERP Audit Services



Upgrade & Migration Services



Integration Services

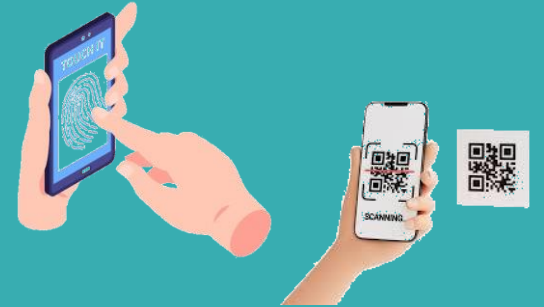
SAP Business One



Microsoft Dynamics 365 Business Central

SAP S/4 HANA

Razorpay



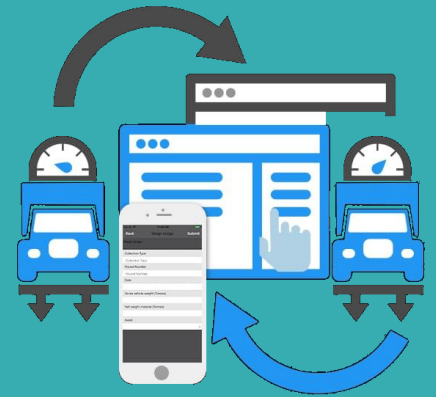
amazon

WOO COMMERCE

ICICI Bank

salesforce

shopify



HDFC BANK

Flipkart

DHL

ORIGIN INFO
INNOVATING BUSINESS CULTURE

SYNOBIZ
SYNCHRONIZED BUSINESS

Managed Services

Essential

- ✓ 200 hours for Functional Support
- ✓ Development & Customization shall be considered on Time & Material basis.
- ✓ E-mail, Customer portal Support

Advanced

- ✓ 400 hours for Functional Support
- ✓ Development & Customization shall be considered on Time & Material basis.
- ✓ E-mail, Customer portal Support
- ✓ Rate locking for additional hours

Premium

- ✓ Dedicated resource for Support, Development & Customization
- ✓ Access to Customer Portal

Severity 1 - Critical

Issue:

Produces an emergency in which the Covered Software is inoperable causing critical business impact and for which there is NO work around solution

Resolution:

1 working day*

Issue shall be resolved or shall fall to severity 2

Severity 2 - Major

Issue:

Produces a detrimental situation in which performance of the Covered Software degrades substantially under reasonable loads, covered software is usable but materially incomplete.

Resolution:

2 working days*

Issue shall be resolved or shall fall to severity 3

Severity 3 - Minor

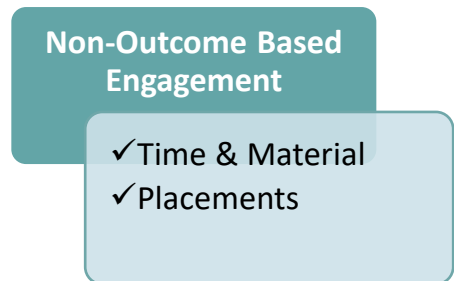
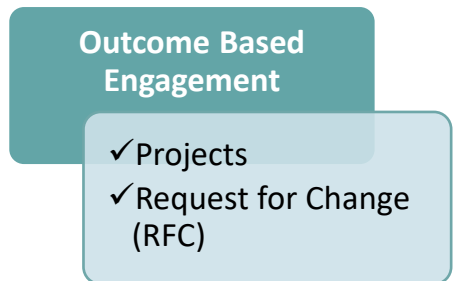
Issue:

Produces an inconvenient situation in which the Covered Software is usable, but does not provide a function in the most convenient or expeditious manner & user suffers little or no significant impact

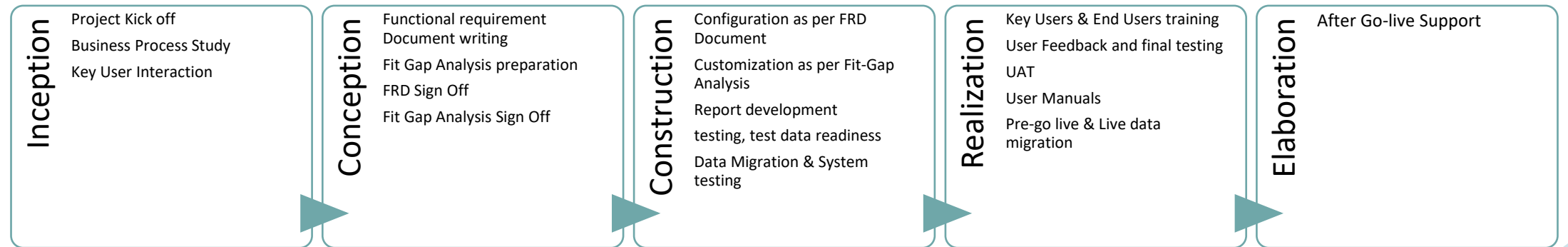
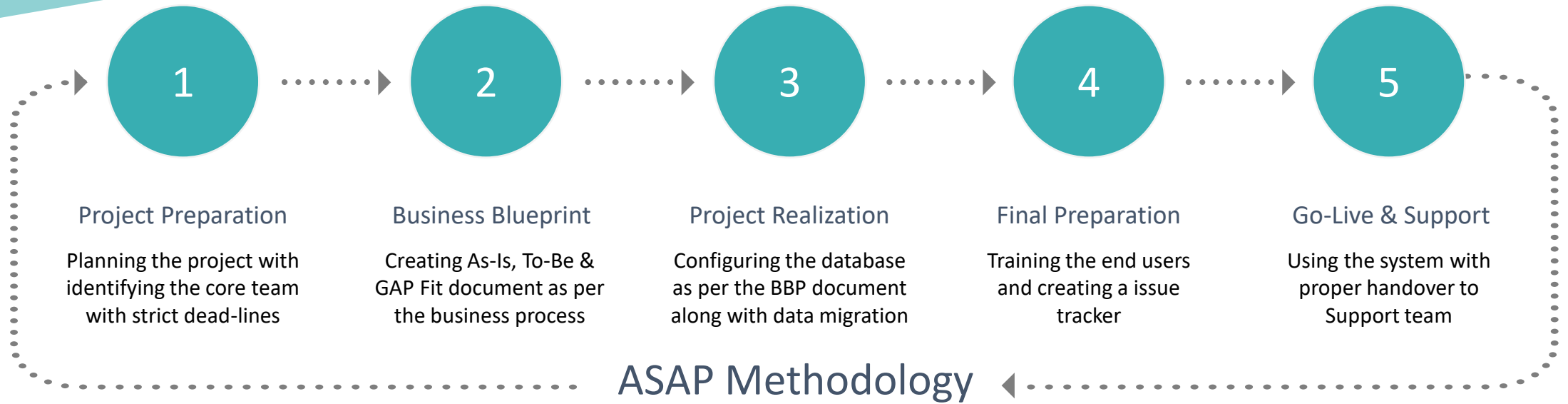
Resolution:

3 working days* & will follow task life cycle.

Engagement Model



Implementation Methodology



Sure Step Methodology

Project Lifecycle

Waterfall

Pros

- Clearly defined task & estimates
- Easy to manage
- Simple & Straight-line

Cons

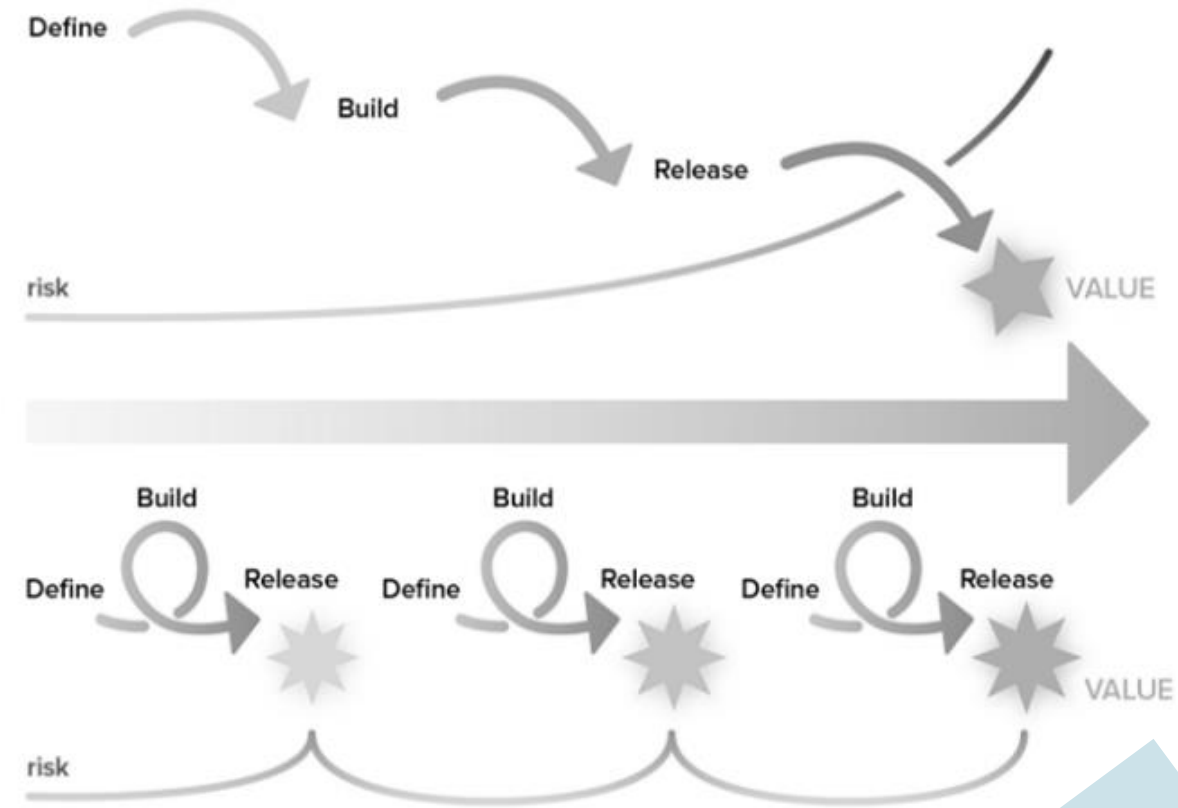
- Tougher change management
- Longer to see results
- Costly & less flexible

TIME

Agile

- Maximum customer satisfaction
- Broken down into small sprints
- Daily Scrum

- Lack of documentation
- Team management is extremely critical
- No clear roadmap



Infrastructure

Project Management Tools:



Project **aceproject**

Communication Tools:



VOIP

Dedicated 100 Mbps
Leased Line
connectivity for
uninterrupted work
experience



Dedicated Servers for
Data Backup and Disaster
Recovery with Firewall
and Anti-Spyware Anti-
Malware Software

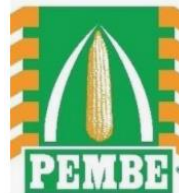
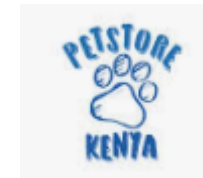


Strict usage of
Licensed
Software of MS
Office, Visual
Studio and OS



With a capacity of
50+ seats we have
all the systems
equipped with
Windows 10 OS

Some of Our Clients





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